

Mandatory Public Notification

Notice of Drinking Water Treatment Technique Violation(s)

CITY OF CROWELL PWS 0780001 has violated the treatment technique requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. During MAY AND JUNE, 2021 sufficient levels of chlorine residual were not met in more than five percent (5%) of monthly samples.

The following actions are being taken to address this issue:

The City of Crowell does not add chlorine to the water; Greenbelt Water Authority in Clarendon, TX is the one who controls what and how much is added. We have been in contract with Greenbelt and they have turned up the chlorine for our water. There is no need to boil the water.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Crowell City Hall at 940-684-1722.