

**ORDINANCE NO. 2013-01**

**AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF CROWELL, PROVIDING FEES FOR UTILITY SERVICES WITHIN THE CITY; PROVIDING REGULATIONS FOR THE MANAGEMENT OF THE CITY UTILITY SYSTEMS; PROVIDING A PENALTY; PROVIDING A SEVERABILITY CLAUSE; PROVIDING FOR THE REPEAL OF CONFLICTING ORDINANCES; PROVIDING FOR PUBLICATION AND PROVIDING AN EFFECTIVE DATE.**

WHEREAS, the City Council finds that it is in the best interest of the citizens of the City of Crowell allow vouchers from authorized entities as a guarantee of payment for a Utility Account Holder; and

WHEREAS, the City Council finds it is necessary to amend the regulations regarding the operation of the City utility services; NOW THEREFORE;

**BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF CROWELL AS FOLLOWS:**

**PART 1. Enacted.**

THAT the following is adopted providing charges and regulations for the use, disconnection and reconnection of utility services within the City which provisions shall read as follows:

**UTILITIES**

**PART 2. Utilities Generally**

**Sec. 2.01 Rates and Charges for City Furnished Utility Services**

(a) There shall be charged and collected by the City such rates and charges as may be prescribed by the City Council from time to time for the various utility services furnished to the city consumers inside or outside the corporate limits of the city as provided in Attachment "1" to this Ordinance.

(b) Charges for the utility services shall be made monthly and shall be added to and placed upon the utility bill for each residence, apartment house and commercial establishment for whom there is a connection for the City utility system.

## **Sec. 2.02 Utility Meter Deposits Required**

No water meter shall be installed by the City of Crowell until a meter deposit has been received by the Utility Clerk at City Hall at 101 E. California, Crowell, Texas 79227. A deposit shall be required for each meter, regardless of the number of active meters a customer may have. The amount of the meter deposit for a residence or commercial customer is set forth in the fee schedule in Attachment "1". When a customer terminates water service the deposit shall be refunded to that customer after any unpaid utility bills have been deducted. These utility bills may include water, sewer and garbage bills. No deposit shall be refunded to anyone other than the person making the deposit or his/her legal heirs. No interest shall be paid by the City of Crowell on these deposits.

## **Sec. 2.03 One Water Meter Per Dwelling or Business**

No water meter connected by the City of Crowell shall serve more than one single family residential dwelling or business building. The Utility Director shall determine if an accessory building is an incidental part of the one single family residential dwelling or one business building located on the same tract of land. If it is determined that it is an incidental part of the one single family residential dwelling or one business building, no additional meter shall be required.

## **Sec. 2.04 Payment of Rates and Charges**

a. All bills for service are due on or before the 10<sup>th</sup> day of each month, unless the 10<sup>th</sup> day of the month falls upon a holiday or weekend. If payment in full is not received by the 10<sup>th</sup> day of each month a ten dollar (\$10.00) penalty shall be added to the charges. If the 10<sup>th</sup> day falls upon a holiday or weekend, the \$10.00 penalty will be applied on the first day following the day after the holiday or weekend. If payment in full is not received by the 15<sup>th</sup> day of the month a final notice of disconnection will be sent to the individual whose name is on the account. If payment in full is not received by the 25<sup>th</sup> day of each month, service will be disconnected on the next day. A twenty-five dollar (\$25.00) disconnect fee will be added to the bill. Fees will be assessed whether service is actually disconnected or not. Once a work-order is issued for disconnection all fees and past due amounts must be paid to reestablish service.

b. If a check that has been given in payment of fees or services is returned unpaid to the City of Crowell for any reason, there shall be a charge of thirty dollars (\$30.00) for the return check. Should the check be run back through the bank for collection and is paid then a fee in the amount as set forth in the fee schedule in Attachment "1" shall be added to the customers utility bill as "miscellaneous." In the event the "miscellaneous" charges are not paid with the utility bill, then service may be disconnected as though the entire bill was delinquent. Anyone having issues or difficulty with utility payment must see the Utility Clerk at City Hall in order to work out a possible agreement to avoid disconnect.

## **Sec. 2.05 No Free or Reduced Service**

It shall be unlawful for any public utility or any officer or employee of any public utility to assess or charge for services at any rate other than the rate fixed by the City Council.

**Sec 2.06 Meter Tests**

(a) In the event any user or customer requests that their water meter be re-read or re-checked, there shall be a charge as set forth in the fee schedule in Attachment "1" of this ordinance. If there is a mistake made by the City of Crowell, there will be no charge to the customer on the recheck.

(b) Should the user or customer request that the meter be taken out and tested for accuracy, there shall be a charge as set forth in the fee schedule in Attachment "1" of this ordinance. Should the meter be defective, there will be no charge to the customers. In the event the meter is accurate, the re-check service charge fee shall be added to that customer's utility bill. In the event the charges for re-checks are not paid with the utility bill, then service may be disconnected as though the entire bill was delinquent.

(c) Meter tests will typically be completed within three business days following the receipt of the request.

**Sec. 2.07 Meters are City Property**

The water meters installed for customers shall remain the property of the city.

**Sec. 2.08 Tampering With Meters**

- (a) The following acts are declared to be a misdemeanor and a violation of this ordinance
1. For any person to intentionally open a meter which has been previously closed by the City;
    - a. by any means or device, to bypass a meter in connection with the supply of utility services to any consumer;
    - b. to by any means prevent a meter from duly registering the quantity of service supplied, or in any way interfere with its proper action or just registration;
    - c. to, without the consent in writing of the official in charge of the service, intentionally divert any water or otherwise intentionally use or cause to be used, without the consent of the water department, any water produced or distributed by the department;
    - d. to damage or destroy or remove any meter or to retain possession of any meter or other appliance loaned to him by the utility department for the purposes of furnishing service.
- (b) The following establish a rebuttable presumption of knowledge on the part of the person owning or having custody and control of the building, place or premises where tampering with a meter has taken place and shall further constitute prima facie evidence of intention on the part of such person to defraud, and shall create a rebuttable presumption that such person is within the scope, meaning and penalties of this Ordinance:

1. the opening of a meter which was previously closed by the City;
2. the presence at any time on or about any such meter any device or damage to a meter preventing the just registration of the meter;
3. the unpermitted connection of multiple residences or businesses to a single meter.

#### **Sec. 2.09 Failure to Pay Utility Service**

(a) Accounts for customers failing to pay for municipal utility services within the City may be sent to collections.

(b) The collection fee will be added to outstanding debt as set forth in the fee schedule in Attachment "1".

(c) If a customer's bill should reach \$500, services will be disconnected immediately. City will require half of the balance to be paid to have services reconnected.

**\*amendment on page 17**

#### **Sec. 2.10 Disconnect/Closed Accounts**

Accounts disconnected for non-payment will have thirty (30) days to bring account current. After the thirty (30) days, the account deposit on file will be applied to the balance on the account and the account will be closed. Closed accounts will be required to follow the same guidelines for opening a new account. A new deposit fee in accordance with fee schedule in Attachment "1" will be collected, and any past due account must be paid to restore service.

#### **Sec. 2.11 Establishing Landlord Account**

At the time of the deposit the property owner may set up a landlord account by notifying the City that the owner will be renting out the property. It will be the responsibility of the owner who set up the landowner account to notify the City of each additional authorized person on the account (hereafter referred to as "tenant"). The owner can request that service not be turned on at the time of deposit. The City will provide notice to the owner of a landlord account as set forth in Sec. 2.04 (a).

After the owner of a landlord account has notified the City, the tenant must open an account in the tenant's name. The tenant will be subject to the provisions of Sec. 2.02 of this Ordinance to turn on utility service. The tenant deposit will be handled according to Sec. 2.02.

The City will provide notice to the owner of a landlord account as set forth in Sec. 2.04(a) in the event a tenant fails to timely pay tenant's utility bill.

#### **Sec. 2.12 Transferring Accounts**

Any customer request for service at another location when accompanied with a request for termination at a previous service location, shall be processed as a service transfer, and will be charged \$15.00.

In the case where a customer's account, prior to the transfer, is delinquent, all past due amounts will be due in full before activation of service at new location.

**\*amendment on page 17**

### **PART 3. Sewer Service**

#### **Sec. 3.1 Connection to Sewers Required; Exception**

It shall be the duty of any persons, firms or corporations owning or occupying improved property within the City limits to connect to wastewater collection system if the same exists in the street, alley, easements or other public right-of-way adjacent to the improved property within 150 feet, provided that pipe connection to the existing system be installed at such grades to provide gravity flow.

Whereas these services are not available in the abutting streets, alleys, other public ways or other utility easements, but subsequently laid therein, it shall be the duty of the owner or occupant of said property, within sixty (60) days after the same becomes available, to connect to the City wastewater collection system. These connections are subject to the applicable charges provided by the then current ordinances of the City.

Where a public wastewater collection line is within 150 feet of a property, the owner of which requests wastewater service, it shall be the obligation of the City to extend the collection system to the boundary of the City utility easement provided that public right-of-way or an utility easement is in place to accomplish this and that the connection pipes will be gravity flow. The City obligation does not include paving and patching cut charges.

If the owner of a property desires wastewater service which cannot be accomplished by pipes using gravity flow, then the property owner may install a grinder pump meeting the approval of the City on the property to pump wastewater to the collection system. The purchase, maintenance, repair and operating costs of the grinder pump system shall be the responsibility of the property owner.

The initial construction of the wastewater collection system will provide service into the wastewater collection main, which is the public right-of-way or easement, via house lines, which are on private property. The connection of the house line to the existing house plumbing will be upstream of the individual disposal system. After acceptance for the construction project by the City, the house lines shall become the property and responsibility of the property owner.

After acceptance of the construction project by the City, any property owner requiring wastewater service shall construct, at their own expense, the house lines to provide service in accordance with the City plumbing code and construction of such shall be inspected by City personnel.

Each property shall provide one connection point to the house line. All outlets of the house plumbing shall be connected together and piped to a single location prior to being connected to the house line for service. It shall be the responsibility of the property owner to provide one house piping connection in accordance with the City Plumbing Code and subject to City inspection.

After acceptance of the wastewater collection and treatment system by the City, the use of an individual on-site wastewater treatment system, or septic system shall not be permitted, providing that the previous conditions for connection to the wastewater collection system are met. Individual on-site wastewater systems or septic tank systems which are in place at the time of acceptance of the City's wastewater collection and treatment system shall be taken out of service and shall be made in-operable and safe which shall be the responsibility of the property owner.

### **Sec. 3.2 Manner of Connection to Sewers**

It shall be unlawful for any person to make or have made any connection with the sewer system of the City that will permit any surface or drain water from the ground or from the roofs of any building or other structure to drain into such sewer system directly or indirectly; provided however, that cellars may be connected with such sewer system when made in accordance with the regulations, plans and specifications of the city engineer and under his supervision.

### **Sec. 3.3 Impact and Tap Fees for sewer service**

The charges which shall be assessed and collected from the customer before sewer service shall be as provided in Attachment "1".

### **Sec. 3.4 Prohibited Deposits and Acts in or to Sewer System**

It shall be unlawful for any person to injure, break or remove any portion of a manhole, lamp pole, flush tank or any part of the sewer system or throw or deposit or cause to be thrown or deposited in any sewer opening or receptacle connected with the sewer system any garbage, offal, dead animal, vegetable, parings, ashes, cinders, rags or other matter or things whatsoever except feces, urine and the necessary toilet paper and liquid house waste.

### **Sec. 3.5 Prohibition against Interference with the Sewerage Disposal System**

It shall hereafter be unlawful for any person to in any manner intentionally interfere with, deter or prohibit, stop or impede any operation necessary for the operation of the sewage disposal system of the city.

### **Sec. 3.6 Sewer Digging**

If customer is having sewer issues and requires the City to come dig up sewer lines and the problem is on customer's side, then the customer will be charged for man hours and equipment used. If the customer feels the problem is on the City side, then customer must provide in writing from a certified plumber stating it is in fact on the City side.

## **PART 4. Solid Waste Service.**

### **Sec. 4.1 Definitions**

As used in this section, the following words and phrases shall have the meanings respectively ascribed to them:

**Hazardous waste** – Any solid waste identified or listed as a hazardous waste by the administrator of the United States Environmental Protection Agency (EPA) pursuant to the federal Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act, 42 United States Code 6901 et seq., as amended.

**Industrial solid waste** – Solid waste resulting from or incidental to any process of industry or manufacturing, or mining or agricultural operation.

**Municipal solid waste** – Solid waste resulting from or incidental to municipal, community, commercial, institutional, and recreational activities, including garbage, rubbish, ashes, and all other solid waste other than industrial solid waste.

#### **Sec. 4.2 Accumulation and Collection of Refuse**

The emptying or disposing of any garbage, trash, refuse rubbish or solid waste, or the accumulation of any such matter, in any place within the City is hereby prohibited, and no one except the duly authorized agents and employees of the City shall collect garbage, refuse, solid waste or empty containers containing garbage or refuse substances, or convey or transport garbage or refuse over the streets, alleys, and public thoroughfares of the City, except as otherwise expressly provided in this ordinance.

#### **Sec. 4.3 Duty of Owners, Occupants of Real Property**

Every person owning, leasing, managing, operating, using or occupying any building, apartment, house, structure, grounds or premises within the City shall keep such building, apartment, house, structure, grounds or premises clean and clear of all garbage, kitchen garbage, trash, rubbish; all wastes, oil and greases from garages and filling stations; and all other articles and accumulations that may cause such premises to become unsanitary and unsightly.

#### **Sec. 4.4 Containers Required, Use of City Maintained Containers**

- a. The City of Crowell shall provide containers (dumpsters) of sufficient size and number in the residential and commercial districts for the deposit of garbage, refuse, rubbish or trash as directed by the utility account holder. These containers shall be fitted with a tight fitting lid, or cover, which shall remain closed on the container at all times, except when garbage, refuse, rubbish or trash is being deposited or collected. It shall be unlawful to place items in the dumpster that are so large the lid will not close or to overload a dumpster so the lid will not close.
- b. All garbage, refuse, rubbish or trash, including cardboard boxes, shall be deposited in the containers except as herein provided. A sufficient number of containers will be supplied at those businesses where a large number of cardboard boxes are disposed. All cardboard boxes shall be broken down or flattened out before being deposited in a container. All kitchen garbage shall be bagged or containerized before being deposited in the dumpsters.

- c. It shall be unlawful for any person to park any vehicle or object whatsoever in such a manner that it interferes with the movement of the garbage truck or emptying of a container. If the City is unable to access a container because of a vehicle, the City may:
  - 1. Remove or cause removal of such vehicle or object at the owner's expense. Proof of ownership shall be prima facia evidence that such owner parked such vehicle so as to violate this subsection; or
  - 2. Skip the pick-up of the blocked container, however, if a request for a pick up is subsequently made for the container, then a charge shall be made for an additional pick up.
- d. It shall be unlawful for any person to deposit or cause to be deposited any garbage, refuse, rubbish or trash in any container required under this section unless the person has a current account with the City for disposal of garbage, refuse, rubbish or trash.

**Sec. 4.5 Solid Waste Containers Maintained by the City**

The City will make or cause to be made regular collections of the container contents for the removal of trash and rubbish from all premises within the City. The specific times and days of such collections can be obtained by contacting City Hall.

**Sec. 4.6 Prohibited Waste**

It shall be unlawful for any person or persons to place into containers any roofing or building materials, dirt, rocks or heavy items, heavy metals, engine blocks or auto parts, dead animals, motor oil, oil based paint, any type of hazardous waste, burning or smoldering materials.

**Sec. 4.7 Owners Responsibility for Non-Municipal Waste**

It shall be the responsibility of the owner, operator, or occupant of any premises, store, factory, or business to properly dispose of all trees, automobile bodies, abandoned automobiles, tires, industrial waste, hazardous waste, including household hazardous waste such as paints and insecticides, tires and household appliances, and similar materials. All materials which may not be properly placed in the containers shall be disposed at a proper site in accordance with the ordinances of the City of Crowell and laws and regulations of the State of Texas.

**Sec. 4.8 Yard Waste**

It shall be the responsibility of the owner or occupant of any premises to properly dispose of dirt, grass, trash and other waste resulting from yard work. Only grass clippings and leaves may be placed in the containers. All other waste shall be delivered to some other proper site for disposal in accordance with the ordinances of the City of Crowell and laws and regulations of the State of Texas.



**Sec. 4.9 Construction and Demolition Waste**

It shall be the responsibility of the owner/occupant and/or contractor of any premises to contact the disposal company to make arrangements for delivery of a commercial container to properly dispose of all scrap lumber, roofing materials, sheet rock or any other construction materials resulting from the construction inside the city limits. All materials which may not be properly placed in the containers or dumpsters shall be disposed at a proper site in accordance with the ordinances of the City of Crowell and laws and regulations of the State of Texas.

**Sec. 4.10 Service charge**

In order to defray the cost and expense of collecting and disposing of garbage, trash and rubbish inside the City there is hereby charged, and shall be collected, from each and every person owning, leasing, managing, occupying or operating any premises within the business or residential district with an active utility account per the charges established in Attachment "1".

Payment of all charges assessed for the collection of garbage, rubbish and refuse shall be made at the same time and in the same manner as payment for other utility services provided by the City.

**Sec. 4.12 Disposal in Streets, Etc., Prohibited**

It shall be unlawful for any person to place or dispose of any human or animal waste (including feces), kitchen garbage, trash or rubbish in or upon any street, alley or sidewalk within the City. Every owner or operator of any premises shall keep the alleys, streets and sidewalks abutting such premises free and clear of all such garbage, trash and rubbish.

**Sec. 4.13 Meddling, tampering with garbage prohibited.**

It shall be unlawful for any person to remove or tamper with any garbage, trash or rubbish receptacle or its contents.

**Sec. 4.14 Littering prohibited**

It shall be unlawful for any person to deposit upon any street, alley, sidewalk, or yard or premise, public or private, any form of litter or waste matter.

**Sec. 4.15 Bulk Items Pick-up**

All bulk items such as furniture, appliances and other bulky items can be set at curb side for pick-up once a month. No items can be placed at curb side sooner than three (3) days prior to scheduled pick-up. Residents must schedule for pick-up by contacting the disposal company. All rules and contact information is listed on Attachment "3".

**PART 5. Enforcement**

Any person, firm or individual who shall violate any of the provisions of this Ordinance shall be guilty of a misdemeanor, and upon conviction shall be fined not less than one dollar (\$1.00) or

more than five hundred dollars (\$500.00). Each and every day the violation continues shall constitute a separate and distinct offense.

## **PART 6. Grievance Procedures**

Any customer or their designated representative shall have an opportunity to voice concerns or grievances to the City by the following means and procedures:

1. By presentation of concerns to the Mayor or designee for discussion and resolution. The Mayor or designee shall prepare a report to indicate the reason for the grievance, the persons present at the meeting and the decision of the Mayor or designee.
2. If the issue is not resolved to the satisfaction of the customer, the customer shall present written notification to the City Secretary to appear on the agenda for the next regularly scheduled City Council meeting.
3. A request for presentation before the City Council will not be granted when the customer's only complaint is their financial inability to pay for services rendered when there is no dispute as to the accuracy of the billing of the customer's account or the design and fairness of the rate schedule.
4. The City Council shall act upon information available and render a decision accordingly. The decision of the Council is final.

## **PART 7. Repeal**

All ordinances or parts of ordinances in conflict herewith are hereby repealed to the extent of the conflict.

## **PART 8. Publication**

The City Secretary is authorized and direct to publish the caption and penalty prescribed by this ordinance in accordance with State Law.

## **PART 9. Severability**

If any provision, section, subsection, sentence, clause or phrase of this Ordinance, or the application of same to any person or set of circumstances is for any reason held to be unconstitutional, void or invalid (or for any reason unenforceable), the validity of the remaining portions of this Ordinance or their application to other persons or sets of circumstances shall not be affected thereby, it being the intent of the City Council of the City of Crowell in adopting and of the Mayor in approving this Ordinance, that no portion hereof or provision or regulation contained herein shall become inoperative or fail by reason of any unconstitutionality or invalidity of any other portion, provision or regulation, and to this end all provisions of this Ordinance are declared to be severable.

**PART 10. Effective Date.**

This Ordinance shall be in force and effect from and after its publication.

**PASSED AND APPROVED** on this the **15** day of **October**, **2013**.

SEAI

CITY OF CROWELL

ATTEST:

APPROVED TO FORM:

\_\_\_\_\_  
Susan Borchardt, City Secretary

Michael A. Guevara, City Attorney

# ATTACHMENT "1"

## UTILITY RELATED FEES

### Sec. 1.100 Water Utility Fees Inside City Limits

The following rates for delivery of water utilities within the City of Crowell are hereby established:

1. Residential- \$36.00 for the first 4,000 gallons; \$7.00 per each 1000 gal. after
2. Commercial A-\$42.00 for first 5,000 gallons; \$7.00 per each 1,000 gal. after
3. Commercial B-\$51.00 for first 5,000 gallons; \$7.00 per each 1,000 gal after
4. Industrial- \$100.00 for first 5,000 gallons; \$8.00 per each 1,000 gal after

**\*\*AMENDEND June 21, 2016**

### Sec. 1.101 Water Utility Fees Outside City Limits

The following rates for delivery of water utilities outside the City of Crowell are hereby established:

1. Residential- \$49.00 for the first 5,000 gallons; \$6.00 per each 1,000 gallons after

### Sec. 1.102 Water Rack and Fire Hydrant

1. Residential \$15.00 for first 1,000 gallons; \$10.00 per each 1,000 gallons after
2. Industrial \$35.00 for first 1000 gallons; \$25.00 per each 1,000 gallons after

### Sec. 1.103 Disconnection of Water Service; Fee and Charges

- |     |  |   |
|-----|--|---|
| (1) | If account added to Disconnect List  | \$25.00                                     |
| (2) | Reconnected after 4:30 p.m. on days City Hall is open<br>(No reconnects on Saturday, Sundays and holidays) | \$40.00                                     |
| (3) | Meter Test Fee   | \$30.00                                     |
| (4) | Returned Check fee   | \$30.00                                     |
| (5) | Collection Fee   | (amount to be set by the collection agency) |

**Sec. 1.104 Water Meter Deposits**

(1)	Water Meter Deposit	Residential	\$ 200.00
(2)	Water Meter Deposit	Livestock	\$ 100.00

**Sec. 1.105 New Connections**

Water Tap Meter	¾ inch	\$400.00
	1 inch	\$475.00
	1 ½ inch	\$875.00
	2 inch	\$1000.00

Each customer requesting a new water tap shall also pay the Water Meter Deposit fee.

**Sec. 1.200 Sewer Tap Fees**

Sewer tap fee; Inside City	\$ 200.00
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**Sec. 1.300 Solid Waste Fees**

See Attachment ("2") for fee schedule

**Sec. 1.301 Brush and Tree Limbs**

See Attachment "4" for fees

**Sec. 1.302 Collection Center**

See Attachment "4" for fees

**Sec. 1.303 Miscellaneous**

**NEW RATES STRUCTURE**

<b><u>CODE</u></b>	<b><u>DESCRIPTION</u></b>	<b><u>COST</u></b>
GA		\$0
GB	2 yd	\$56.16
GC	Rollout w/Tax (Residential)	\$34.66
GD	Rollout (Business)	\$37.78
GE	Rollout (Churches)	\$35.59
GF	4 yd	\$91.00
GG	6 yd	\$126.88
GH	8 yd	\$169.00
GI	2 yd – 2 share	\$52.00
GJ	Rollout (not shared) Business	\$46.61
GK	4 yd - 2 share	\$56.94
GL	Rollout not shared (hosp district)	\$42.50
GM	2 – 4 yd	\$182.00
GN	6 yd – 2 share	\$65.52
GO	8 yd – 2 share	\$87.36
GP	4 yd – 3 share	\$39.52
GQ	6 yd – 3 share	\$46.80
GR	8 yd – 3 share	\$57.20
GS	6 yd – 4 share	\$36.40
GT	8 yd – 4 share	\$52.00
GU	2 – 6 yds	\$247.00
GV	3 – 6 yds	\$358.80
GW	2 – 8 yds	\$332.80
GX	3 – 8 yds	\$486.20
GY	2 - 95 Gallon (Residential)	\$64.01
GZ	2 – 95 Gallon Rollout (Church)	\$67.13
GGB	9 – 2 YDS	\$572.00
XF	4 yd – 2 share + 4 yd extra	\$147.94
XC	Extra Poly @ diff location plus regular poly	\$69.33

# Progressive Waste Bulky Item Trash Collection Service

Bulky waste service is available monthly to **Crowell residents** on the **4<sup>th</sup> Wednesday of the month**, at your curbside to remove items that will not fit in your residential cart. To schedule this service please call Progressive any day at 877-592-5030. **The cutoff time to schedule a collection on the 4<sup>th</sup> Wednesday will be 4:30 PM on the preceding Tuesday.**

Small items such as old toys, clothes, etc. must be boxed or bagged. All bulky items to be collected should be placed in the same location where you place your roll-out cart for service.

## **Examples of ACCEPTABLE BULKY ITEMS:**

1. Old furniture such as chairs, tables, couches, recliners, lamps; white goods such as space heaters, air conditioners, clothes washers, clothes dryers, dishwashers, stoves, stereos and televisions.
2. Grass trimmings, leaves and debris BAGGED IN 30-GALLON BAGS OR SMALLER.
3. Tree limbs, BUNDLED in lengths 48 inches or less and not heavier than 50 lbs.
4. Boxes and other packaging.

The volume to be collected per customer will be limited to a total of three (3) cubic yards. Items placed on the curb should not exceed 100 lbs. per item for collection personnel safety.

**3 cubic yards = 4.5 ft wide x 4.5 ft long x 4 ft high.**

## **Examples of UNACCEPTABLE BULKY ITEMS:**

1. Anything that contains gaseous refrigerants such as **refrigerators, freezers, A/C units that contain Freon or other gaseous refrigerants unless the unit has been tagged by a licensed professional certifying the Freon has been evacuated. The Tag must contain the name of licensed professional removing the Freon and the professional's state license number.**
2. Batteries
3. Liquid waste
4. Regulated medical wastes
5. Asbestos waste
6. Radioactive waste

When you call for bulky item service, be prepared to provide your name, phone number, your physical address of your residence, an accurate description of what is type be collected and where it will be located on your property. **Please call 877-592-5030.**

**Bulky Waste Collection will be on the 4<sup>th</sup> Wednesday each month. You have to call and schedule a pick-up in order to have bulky items picked up. The City does not pick it up.**

EFFECTIVE September 1, 2014

**New Changes & Rates**

NEWSPAPERS/ CLEAN CARDBOARD	FREE	
OIL	FREE	
	Short Bed	Long Bed
Pickup Bed Load	\$10.00	\$15.00
Flat Bed Trailer	\$20.00	
Stock Trailer	\$30.00	
Small Appliances/Furniture	\$10.00 ea.	
Large Appliances/Furniture	\$15.00 ea.	

**The City WILL NOT accept appliances that  
have not had freon removed and  
tagged by a certified technician**

**WATER RACK - Effective 9/1/14**

1st 1000 gallons	\$15.00	
per 1000 gallons after	\$10.00	
<b>Industrial</b>		<b>\$25.00 Service Fee if employee is call out on weekends</b>
1st 1000 gallons	\$35.00	
per 1000 gallons after	\$25.00	

**BRUSH AND TREES**

Pick up load	\$10.00
Small Trailer Load	\$15.00
Large Trailer Load	\$20.00

**If City Employees pick up or go to residence to  
chip brush or trees a \$15 fee will be assessed  
in addition to the above fees.**

**MUST BE A CITY WATER CUSTOMER TO  
USE BRUSH LOT OR COLLECTION CENTER**

**City Employees may remove a trapped animal during  
regular work hours. If an animal must be removed  
after hours, on a weekend or holiday there will  
be a \$25.00 fee. City employees are not responsible for damage to personal property**

**ROOFING/CONSTRUCTION MATERIALS  
CALL WASTE CONNECTIONS AT 1-877-592-5030**



## **Amendments to Utility Ordinance on August 21, 2014**

### **Added to Section 2.09 Failure to Pay Utility Service (page 4)**

(c) If a customer's bill should reach \$500, services will be disconnected immediately. City will require half of the balance to be paid to have services reconnected.

Added a new section to ordinance

### **Sec. 2.12 Transferring Accounts (page 4)**

Any customer request for service at another location when accompanied with a request for termination at a previous service location, shall be processed as a service transfer, and will be charged \$15.00.

In the case where a customer's account, prior to the transfer, is delinquent, all past due amounts will be due in full before activation of service at new location.

# Amendments

June 21, 2016 Amended Utility Related Fees

## **READS:**

### **Sec. 1.100 Water Utility Fees Inside City Limits**

The following rates for delivery of water utilities within the City of Crowell are hereby established:

1. Residential- \$34.00 for the first 5,000 gallons; \$5.00 per each 1000 gal. after
2. Commercial A-\$40.00 for first 5,000 gallons; \$6.00 per each 1,000 gal. after
3. Commercial B-\$49.00 for first 5,000 gallons; \$6.50 per each 1,000 gal after
4. Industrial- \$100.00 for first 5,000 gallons; \$8.00 per each 1,000 gal after

## **NOW READS:**

### **Sec. 1.100 Water Utility Fees Inside City Limits**

The following rates for delivery of water utilities within the City of Crowell are hereby established:

1. Residential- \$36.00 for the first 4,000 gallons; \$7.00 per each 1000 gal. after
2. Commercial A-\$42.00 for first 5,000 gallons; \$7.00 per each 1,000 gal. after
3. Commercial B-\$51.00 for first 5,000 gallons; \$7.00 per each 1,000 gal after
4. Industrial- \$100.00 for first 5,000 gallons; \$8.00 per each 1,000 gal after